

DSB Cookies Policy

1. Purpose

This policy aims to inform Users and Visitors of the DSB website which cookies and trackers are being used, what data these collect, for what purposes, for how long these are active, and with whom these data are shared.

2. Scope

This policy covers all Users of the DSB Service who utilize the DSB production and marketing websites.

3. Policy Statements and Requirements

By using the DSB websites prod.anna-dsb.com, uat.anna-dsb.com, and www.anna-dsb.com (the "Website"), you consent to the use of cookies in accordance with this Cookie Policy. You will have seen a popup to this effect on your first visit to this website. Although it will not usually appear on subsequent visits, you may withdraw your consent at any time by following the instructions below.

3.1 If you do not agree to the use of these cookies, please disable them by following the instructions for your browser set out [here](#)¹. Please note that some of the services will not function as intended if cookies are disabled.

- (a) Where the organization setting the cookie provides an automated disabling tool in respect of its cookie(s), we list the name of that organization and the category of cookies it sets together with a link to its automated disabling tool. In all other cases, we list the names of the cookies themselves and their source at the date of this Policy so that you can easily identify and disable them if you want through your browser controls.
- (b) Some browsers make it possible for you to signal that you do not want your internet browsing activity to be tracked. Disabling tracking may interfere with some uses of the Website and the services provided on the Website.
- (c) After your initial visit to the Website, we may change the cookies we use. This Policy will always allow you to know who is placing cookies, for what purpose, and give you the means to disable them so you should check it from time to time.

3.2 What are cookies?

Cookies are text files containing small amounts of information which are downloaded to your device when you visit a website. Cookies are then sent back to the originating web domain on your subsequent visits to that domain. Most web pages contain elements from multiple web domains so when you visit the Website, your browser may receive cookies from several sources.

- (a) Cookies are useful because they allow a website to recognise a user's device. Cookies allow you to navigate between pages efficiently, remember preferences, and generally improve the user experience. They can also be used to tailor advertising to your interests through tracking your browsing across websites.
- (b) Session cookies are deleted automatically when you close your browser and persistent cookies remain on your device after the browser is closed (for example to remember your user preferences when you return to the site).

¹ <https://www.allaboutcookies.org/>

3.3 What types of cookies does the DSB use?

The categories of cookies the DSB and its affiliates and contractors use are described below.

- (a) **Performance Cookies.** We make use of analytic cookies to analyse how our visitors use our website and to monitor Website performance. This allows us to provide a high-quality experience by customising our offering, and quickly identify and fix any issues that arise. For example, we may use performance cookies to keep track of which pages are most popular, which method of linking between pages is most effective, and to determine why some pages are receiving error messages. We may also use these cookies to highlight articles or site services that we think will be of interest to you based on your usage of the website. The information collected by these cookies is not associated with your personal information by us or by our contractors.

Cookie	Source	Purpose	Further Information/Duration
_ga _gid	Google Analytics	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve our site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from, and the pages they visited.	Google's privacy policy in respect of Google Analytics can be found here ² . You may opt out of tracking by Google Analytics by visiting here ³ .

- (b) **Website Functionality Cookies.** We make use of cookies to provide you with certain functionality. For example, to remember choices you make (such as your username, language, or the region you are in), or to recognise the platform from which you access the site, and to provide enhanced and more personal features. These cookies are not used to track your browsing on other sites.

Cookie	Source	Purpose	Further Information /Duration
anna-dsb.cookie.policy	DSB	Cookie which determines if we can drop our cookies into the user's browser. This will enable the user to not login again whenever the browser is refreshed.	Persistent (1 year)
Fipro-csrf-token	DSB	Cross site request forgery token.	Session.
JSESSIONID	Tomcat	This cookie is used for session management in J2EE web application for http protocol.	Session.
AWSALB	AWS	This cookie is used to map the session to the target.	Session.

² <https://support.google.com/analytics/answer/6004245?hl=en-GB#zippy=>

³ <https://tools.google.com/dlpage/gaoptout?hl=en-GB>

			Further information can be found here ⁴
AWSALBCORS	AWS	This is a second stickiness cookie to support browsers that require SameSite=None; Secure for cross-origin resource sharing requests.	Session. Further information can be found here ⁵ .
__wpdm_client	WordPress	This cookie is used to track user interactions with downloads managed by the WordPress Download Manager plugin.	Session.

- (c) The privacy information can be found [here](#)⁶ for the following third-party functional cookies used from Google reCaptcha.

Cookie	Source	Purpose	Further Information / Duration
SSID HSID SID APISID SAPISID	.google.com	Cookies are used for Google Maps – to measure the number and behavior of Google Map users.	Persistent (2 years)
SIDCC	.google.com	Cookie is used for security – to protect user data from unauthorised access.	Persistent (3 months and 1 day)
NID	.google.com	Preference cookie with requests to Google's sites. It contains a unique ID that Google uses to remember your preferences and other information.	Persistent (6 months and 2 days)

- (d) Use of IP addresses and web logs. We may also use your IP address and browser type to help diagnose problems with our server; to administer our website and to improve the service we offer to you. An IP address is a numeric code that identifies your computer on the internet. Your IP address might also be used to gather broad demographic information. We may perform IP lookups to determine which domain you are coming from (e.g., google.com) to gauge our users' demographics more accurately.

3.4 Cookie Policy does not cover third party websites

⁴ <https://docs.aws.amazon.com/elasticloadbalancing/latest/classic/elb-sticky-sessions.html>

⁵ <https://docs.aws.amazon.com/elasticloadbalancing/latest/classic/elb-sticky-sessions.html>

⁶ <https://policies.google.com/privacy?hl=en>

Please note that this Cookie Policy does not apply to, and we are not responsible for, the privacy practices of third-party websites which may be linked to this Website.

3.5 Changes to the Cookie Policy

We may update this Cookie Policy and encourage you to review it sometimes to stay informed of how we are using cookies. This Cookie Policy was last ~~updated~~ ~~reviewed on in December 2024~~ ~~27 March 2024~~.

4. Compliance

The The DSB shall verify compliance to this policy through various methods, including but not limited to business tool reports, internal and external audits, and feedback to the policy owner.